

Chineham Post Office

Do you have any comments you would like to make about Post Office provision in the Chineham Centre?

Answered: 230

Skipped: 225

- 1 We consider it a great loss not to have local provision.
- 2 I moved to Chineham, aged 63 because the centre has pretty much all I need for day to day services. A Wilko would be lovely but a Post Office is def needed even if housed in the library and operated on days library doesnt, would be better than nothing, is this a possibility please. That way we keep our much loved and needed library for those of us lonely and a learning tool for our children, on days cant afford to open, a Post office that negates a 45 minute walk into town which taking into account the pain my back feels, would be agreeable
- 3 Although I have a car and I am able to drive to another post office nearby I am missing to just walk to Chineham Centre and use the post office there. It is far more environmentally friendly and I can make use of all the other facilities at the same time. I also think it must have been more than inconvenient for so many of our elderly and not mobile residents to have lost the post office. Chineham Centre has changed so much over the past months and losing the fish and chip shop and Martins with the post office has taken away quite a big chunk of independence from our older members of the community.
- 4 A post office in Chineham is needed. I would prefer to walk to one in Chineham than get in my car and drive to one. I am lucky I have a car some people don't. A local post office is a vital service.
- 5 The previous post office was always busy and has been greatly missed from Chineham
- 6 A community needs the use of a Post Office.
- 7 I don't have a car anymore, so it's quite useful to have a post office in Chineham. I used to get travel money, and renew car tax there. I have to post something today and I'll be walking to oakridge, I'm fairly fit but with a lot of post it's a hassle. I have an online business that will rely heavily on post and sending things out, so it would be useful to have a post office nearby as I don't have a car. I find it strange Bramley and Mortimer have post offices, Chineham serves quite a large community of people, so I wonder why we don't have one. Old Basing doesn't have a post office, they just have Hermes courier and their machines are often not working! Johnson's have a Hermes courier service but I often find I have to walk to oakridge as the machine doesn't work. It would be good also to have the cash machine that was at the post office, we don't have a cash point at the shopping centre either!
- 8 I think it is essential for the safety and well being of the older generation in particular but also anyone without a car
- 9 The Post Office had been in the centre since it opened and always had a queue so can't believe it wouldn't be a viable option especially as there are no longer any banks there.
- 10 Sheffield-on-Loddon PO was in a cafe that went out of business so closed for good.
- 11 We definitely need a post office again at chineham shopping centre, considering the elderly population living near to the centre, we have struggled with this very important service that was taken away from us. You can't call it a centre if you take away the basic services for the community that surrounds it. With so many houses being built in and around Chineham, we need more post offices not less!!
- 12 Not everyone has the use of a car or the physical abilities to travel to a Post Office on public transport, nor do they necessarily have online services available, They need a local, accessible face to face service. The queues at other local PO's clearly show the need for this.
- 13 Please.
- 14 We so desperately need a post office. Chineham is a large area and there is a call for one. Not everyone drives so its not easy to access other post offices. We have a huge tesco and a good many other shops but no post office. I will certainly use it.
- 15 Why can't it go into Tesco in Iceland. One stop and coop can do it as a service count so why can't they
- 16 It would be great to have a local PO that we can walk or cycle to as opposed to getting in the car.
- 17 The loss of this busy post office must be felt keenly by those who do not have cars. I am fortunate at the moment to have a car but would be really stuck for postal service should I lose the use of a car so urge the reinstatement of the service to Chineham centre.
- 18 I am a self employed Po manager atm a work in various places I would offer my services to work there.
- 19 More staff at peak times (lunchtime)
- 20 I miss the post office I always got a parcel to send I always need stamps especially with Christmas approaching will I miss it
- 21 I think it is vital as is so much more convenient than having to get into Basingstoke Town Centre - especially for non-drivers.
- 22 I was so shocked when I moved here to find the nearest post office was a 10 minute drive away. It's such an inconvenience and visits involve special planning around work and car access. Terrible for those who can't drive.
I would support a stand alone post office or one in a shop would also be fantastic.
- 23
- 24 It's crazy somewhere the size of chineham doesn't have a post office when little villages like sherfield on loddon and Bramley do which are so close to each other
- 25 If the service is available, I would prefer to use it.
- 26 It has been an inconvenience without it although we have had to adapt...covid hasn't helped of course.
- 27 This post office offered an essential service to many customers especially the elderly community which rely on it for to services and it is within walking distance of an elderly warden assisted community. I suffer with a chronic illness which means that I rely on access to a local post office for postal returns etc and not having a local post office has meant that I have had to rely on other members of my family to visit post offices on my behalf that are out of my close vicinity.
- 28 Nope.
- 29 Please bring it back! Huge queues in Basingstoke. I'm having to use Hermes for parcels but would much rather use Royal Mail.
- 30 Even with a car it is very inconvenient to go to another P.O. as it is creating unnecessary car mileage
- 31 This is an important service, especially for the elderly and infirm and needs to be LOCAL. It has historically been well used also for users beyond Chineham. The need for travel should be reduced, especially given the need to address Climate Change
- 32 .
- 33 Really needed!
- 34 We need a cash point too - I'd definitely use that weekly
- 35 Important for business and those personal users who do not have access to banks via digital services
- 36 I need a post office here as i am disabled wheelchair user and do not drive and so cannot .get to any post office anywhere in basingstoke easily . Chineham shopping centre was so ideal and was used a lot by everybody and i cannot see the logic in not having a post office here.
- 37 It's absolutely essential! Those without a car and the elderly are dependent and it's such a shame we have been without this service for so long now.
- 38 Bring it back please
- 39 No
- 40 It should never have been taken away having already lost the one in Old Basing. There seems to be no consideration of provision for the Lychpit area at all in recent planning.
- 41 Essential for the non car owners and the elderly in Chineham and Lychpit
- 42 Miss our local Post offices. Especially as Old Basing has also gone.
- 43 It is the only thing Chineham is missing (that is not currently in the pipeline)
- 44 Vital. The old one was always busy.
- 45 .
- 46 The queues were always very long when I went so tended to use Hook post office.
- 47 It is essential for me as i cannot travel far easily
- 48 Service is greatly needed, unable to always get into town
- 49 I moved to Chineham, 63yrs old, don't drive, never hav, wd love post office and bank here then everything near
- 50 Would be amazing to have it restore.
- 51 For elderly people this is a lifeline . It would be devastating to our older people if all these services keep getting cut . Please give us our poets office back
- 52 We need it
- 53 Chineham needs a post office.
- 54 Please bring back the post office
- 55 Please bring it back! Our old folks need one.

55 We really miss it. If there hadn't been such long queues a lot of the time we would have used it even more

56 It's been really awkward to do what I do without a local post office. More so with Covid restrictions. I don't drive, I have health concerns and my convenience is now very inconvenient. I know I'm not the only one affected

57 Since it closed I have used the Post Office a lot less than I did when it was open because other locations are less convenient.

58

An area as big and populated as Chineham deserves to have its own post office. It is a lifeline for some people and a much needed service for others. It is important in this day and age not to expect people to use cars to travel for this service and also not to expect everyone to have access to a car in the first place.

59 It's the main reason I used to visit Chineham

60 N/A

61 Make it a combined post office/library/club meeting place/coffee shop.

62 My Mother has .no access to a post office at the moment but she can get to chineham for shopping so she would be very grateful.

63 I have access to a car, but can't drive myself. The driver is disabled and it isn't easy going to Oakridge and back. Walking takes nearly 2 hours there and back (and with parcels). I use the post office 2-4 times per week.

64 I feel that a Post Office is a vital part of the community and we really need one in Chineham.

65 I have certainly missed our PO during lockdown
Due to Shielding avoiding buses can't get to town often. Chineham convenient to walk to.

66 No

67 Would rather have one in Old Basing but Chineham a good alternative

68

To have the service available locally is vital for residents. Chine ham has such a good mix of shops and facilities, not having a post office now is a real negative

69 Whilst I do have access to a car which I must use to get to the Oakridge post office I would walk to a post office in the Chineham centre.

70 Although I have a car to use other post offices, I generally am only going to those locations to use the PO, so it is an extra journey. I would much prefer to be able to walk to the PO

71 I would prefer a post office in Old Basing

72 We travel mainly to Hook since Chineham closed. It would be much better to use one more locally so we didn't need to use a car

73 Urgently needed. Put it in the library

74 Chineham needs a post office

75 It is a much needed for our area. Greatly miss having a local post office

76 No

77 It's been a complete pain not having the post office in Chineham. I either have to drive to n pay parking in town. Or drive to Sheffield on Lodden.

78 No

79 I generally walk to Chineham centre and a post office there would be much more convenient and prevent locals from having to use the car!

80 Being able to walk to the post office rather than driving would be a great benefit.

81 Although I have a car and can drive at the moment, I may not be able to as I get older, so a post office nearby is very useful

82 It was really useful having it there without going into town and was walkable as opposed to having to drive. I'm sure the additional footfall would benefit the other retailers at Chineham Centre also

83 Please re-instate the post office! I regularly need to post parcels and it's so frustrating not having one locally

84 By taking both Chineham and Old Basing PO away many who do not have access to cars or are infirm has caused a lot of problems. Lost of Old Basing PO has removed the heart from the village. It was a meeting place for many.

85 Much needed for many people.

86 At least there's good parking at Chineham centre. Bramley and Sheffield can be ridiculous.

87 It was so convenient having a post office in Chineham I rarely used the town centre one. Used it often it was always busy

88 I am mobility impaired so others have to go to the PO for me

89 We currently have no access to a cash dispenser at Chineham and this would be very useful.

90 Its been desperate losing our post office, so many people who cant drive are frustrated they have been left stranded and I included. Seriously a very bad decision for Chineham not having a post office.

91 No

92 It is really needed in this area.

93 A place the size of Chineham really should have a Post Office.

94 The post office has been missed badly.

95 None

96 If there was a post office available I would use it more providing the queues were not too long.

97 Feel that it's an absolute necessity especially as my nearest walkable cash machine is a mile away. Also do a lot of posting for my business and it's inconvenient to have to go to Popley or Sheffield.

98 It would be great to have a Post Office in Chineham as well as more smaller, independent retailers.
Perhaps they would attract more people exponentially?
Please make the new PO nearer to the car park. That is why I drive to Oakridge or South Ham as I can park outside the premises.

99 Yes the service is sorely missed

100 Very important to have this facility for the local community

101 Please get the post office back in chineham shopping centre

102 I used the post office quite alot before it closed. It needs more than 1 person behind the counter instead of those big long queues

103 I think it would be a very welcome addition

104 Please open it

105 Essential

106 Not having the post office locally has meant I have had to resort to posting parcels through a courier- more costly and awkward. Overseas postal services are not available via courier, so I have to go into the town centre (a mile away). I am having to go into the town just to use this service , as I shop at the chineham centre for everything else. This is beyond awkward and very time consuming!! Bring back our post office! It was well used and is sorely missed- especially by those of us who do not have access to a car!!!

107 Chineham Centre serves a huge catchment, not just Chineham but the small villages beyond. With an increasing population and being told not to travel (e.g. into Basingstoke) we need a local Post Office

108 A post office in Chineham Centre has been missed by everyone, both young and old.

109 We need one!

110 I think a post office would bring people to the centre who might otherwise have gone elsewhere. We must maintain services for people who don't have cars, computers etc. The results of this survey may be skewed by Covid. I have not been to any shop at all since March for example, and might be selling online and using a post office for posting parcels in normal circumstances. I used Hook post office when Chineham first shut. I used town centre once , but had to queue the full length of Smiths!

111 Extremely disappointed to see it close and would value it re-opening.

112 Need a post office back at chineham for the businesses for banking and for the elderly to get there Money

113

It was always well supported by the neighbourhood, often a queue & when the Bank closed a lifeline for many to access cash , pay money in . Can walk to it .

114 It is life line for many people

115 It would be good to have it back to save going into town.

116 We would like a post office in Old Basing.

117

I'm no longer a spring chicken and don't drive so it's a nuisance that I have to go into the town centre to buy stamps or post a letter and occasionally a parcel.

118 Should sell newspapers. More convenient than supermarkets

Living in Basing we shop at Chineham rather than the town.

So a Post Office back there (which we used to use until it closed) would be extremely useful. Currently, we have to go to Hook each time as a 'one off' trip to use the Post Office. We do not use or buy anything else in Hook. It does not offer us the facilities or the parking all in one area that Chineham does.

I am disabled so a flat, wide, easily accessible pedestrianised area makes life and shopping so much easier for me. Hook's shopping area is full of very busy roads to attempt to cross (which is why we do not shop there).

The roads, carparks and pedestrian surfaces are terrible to traverse with mobility issues and the limited car park has pot holes in it the size of moon craters and is very limited with cars always queuing to get into the 15/20 spaces available.

So yes please do bring back a Post Office to our locality that everyone can access with ease.

120 Good opening hours and well staffed.

121 No

122 We are infrequent users of any post office but Chineham PO was the nearest and most convenient. However, I support having Post Office services back at Chineham eventually.

123 It would be of great benefit to the whole community

124 Having a post office in the Chineham Centre was really convenient as visits could be combined with Tesco shopping.

125 We desperately need one

126 I miss it!

127 As before

128 Much missed service

129 Bring it back to Chineham please

130 It is absolutely ludicrous that an area as large as Old Basing/Lychpit/Chineham does not have post office facilities.

131 Forgot passport renewal.

132 Employ staff who want to be there to provide a service and not see the customer as an inconvenience.

133 No

134 It would be great to have. We live in old hazing but currently drive to Hook to use one there as the queue is smaller than Oakridge or popley.

135 I'm not sure if this would be used enough to make it a commercial proposition. I've bought stamps from the supermarket for years. In reality that is for Christmas cards.

I avoided using the post office in Chineham because I didn't want to waste time queuing.

136 I am amazed the Post Office in Chineham was deemed unnecessary/closed. With the loss of the large one in Old Basing, and no proper post office in town any more, Chineham was surely providing an essential service for many people!

137 Over the past few years we have lost both Old Basing and Chineham postoffices. Being so close to business parks and industrial estates, and with new housing it makes sense to bring a post office back to Chineham.

138 ATM facilities are greatly missed

139 The stuff I can't do online.

140 Having a Post Office in the Chineham Centre would support an increasing population due to local developments and increasing demand for services from people working from home in the future.

141 We need the return of the post office. Having to travel into town or sheffield is time consuming and costly

142 The provision in Basingstoke's WHS shop is excellent - having something like this in Chineham would be great. As the previous shop provision was very basic and the services were of a poor standard, now is a great opportunity to provide something more modern for Chineham and have a business/ trader who is invested in the community. This will help to create social value by employing local people and enabling access (to services, information, etc.) that can add value to a person's wellbeing.

143 Please can we have something, it is greatly missed!

144 A postoffice is very much needed in Chineham

145 The PO in Chineham was always well used by everyone even those living outside of Chineham whilst shopping there.

146 It would be a shame for this service to disappear but commercial pressures will win in the end

147 As I am a pensioner , I'm nearly 70, have physical health problems which make it difficult for me to walk sometimes ,so having a post office at Chineham makes it A lot easier for me .. I have no car, so going into town or Oakridge, makes it a long journey for me, I have to get two buses, and when I'm in pain and can hardly walk , it is very difficult for me .

148

It would be nice to have a post office at chineham don't like going in to town to the post office when I live chineham so please can we have are post office back

149 Since it closed I have frequently made use of other parcel shipping services other than Royal Mail. If the Post Office came back in some form, I would use Royal Mail more again.

150 For the older residents it is utterly essential. For those of my age, I would use it more if it were in Chineham.

151 No

152 It would be very useful to have a service there again.

153 Post Office is much better for sending parcels than Hermes which is the local alternative.

154 Bring one back, ridiculous that you can't walk to what should be a community hub, would benefit other businesses nearby

155 The need is great especially if you don't drive as there is a regular bus service to Chineham

156 Every village needs a post office. For the young or old. It's the heart of a community. But not self service. The machines always bread down. Are confusing and such hard work. We need proper people. Familiar faces. It's the post office. That's what you do.

157 Please bring back the post office!

158 No

159 N/a

160 Would love to have a post office back

161 Vital for the elderly residents and non drivers of Chineham and Lychpit

162 I miss being able to use a local post office and have stopped offering to post items I have sold because there is no post office local to me

163 need for community

164 I think it is important to have a post office in Chineham for the community especially those who can't drive. If I want to go to the post office I have to drive out of my way to go there.

I also think it would be useful to have a cash point even if it was inside.

165

The development of the shopping centre will increase the footfall there and the additional service of parcels that have recently been taken on, a post office here is vital. It will have a good customer count, the old post office very often had a queue waiting there and I expect the new one will see even more customers.

166 It would make life easier if there was a post office in Chineham again..

167 Chineham have missed the post office being there as well as them removing the cash point we don't have access to do bankings or with draw cash

168 Chineham is becoming a large residential area and I feel could support its own Post Office. When it did exist there was usually quite a large queue of people and they are obviously now having to travel further to obtain these services.

169 Please give us one back

170 None about additional services but about this survey. In the UK we still measure distance in miles not kilometers. So please get it right.

171 Necessary

172 One disadvantage of the previous post office in Chineham was that long queues developed. There were 2 service points but usually only one was in use. Customers appreciate efficiency as well as range of services.

173 The current situation has just highlighted how much we need a post office back in Chineham. My small business had to close over lockdown with no easy access to a post office in walking distance. I would use a post office in Chineham frequently for both personal and business use.

174 A local post office is a necessity for all age groups and can be a 'heart' of a community/locality. Chineham needs one asap!

175 Sadly miss having the post office in Chineham. At 83yrs it's a long trek into town on the bus and dangerous in the present pandemic to have to go there.

176 I miss having access to a post office - I am not comfortable in large shopping centres due to mental health issues and Chineham post office was small enough that I could just about cope.

- 177 The post office at Chineham is missed by my family it's inconvenient to have to go into the town centre to use the post office.
- 178 We as a community need a proper Post Office staffed by humans not machines and self service
- 179 With an area and population of Chineham and Old Basing and Lychpit it's a necessity
- 180
- We need a post office back in the Centre its so convenient and means we do not need to travel further afield and can coincide it with other shopping in the centre
- 181 It is important that we have access to Post Office services at the Chineham Centre. The post office was used a huge amount when we had one there and there are many local residents who now don't have access to a post office.
- 182 Make it about service NOT profit
- 183 It would be great to have. Post office in Chineham again and I would likely use it to purchase wrapping, greeting cards etc if these we're available (as in some post office outlets) .
- 184 No
- 185 It would be lovely to have a cashpoint machine as there is only 1 in the One Stop shop at the moment in the whole of Chineham !!
- 186 N/a
- 187 It's a much needed resource we do need back in the community
- 188 Would like to see a post office back there
- 189 It should not have been stopped.
- 190 I believe a post office with cash facility should be an essential service in the Chineham Centre.
- 191 It would be a valuable resource for many local residents
- 192 There was always a queue at the previous post office even if only 2 or 3 people , so it is obviously needed.
- 193 Very much needed by all members of the community.
- 194 I currently drive to the nearest Post Office, but I used to walk to the Post Office when it was in the shopping centre. I would walk again if there was a Post Office in the shopping centre, saving me petrol and saving me adding to the traffic pollution and making me healthier!
- 195 I know it is very missed by myself and my clients and friends
- 196 Very much needed to serve a busy community of all ages.
- 197 It's just a total joke that the post office was shut in the first place - every time I went in there it was busy - postal services in Basingstoke are a disgrace tbh - town centre postal provision is pathetic compared to what it used to be
- 198 It's essential to have such a service in Chineham to offer to our elderly and vulnerable people who cannot easily travel around. We also have a business park locally and due to corona at home deliveries is growing .. having to travel to other sites for packages is not always feasible
- 199 It makes no sense to have such a large redevelopment of a community centre (area) and not have a post office provision. It's like having a sports centre without changing rooms - plain daft.
- 200 We have really missed this service being at Chineham. As a local shopping centre it is a prime location for a good footfall of customers, and for those without transport is necessary.
- 201 It was an essential service in a major shopping area of Chineham, with a range of service options. Customers come to the area from all over the Basingstoke borough. We need a comprehensive P.O. facility in the Chineham centre, please reinstate it.
- 202 No
- 203 No
- 204 Would be great to have one this side of town especially for those that can't drive
- 205 A cash point would definitely be useful at chineham centre
- 206 Essential for those unfamiliar with digital services
- 207 I live in a road in Chineham with many elderly people. Many ask me to pop into the post office for various services as they cannot get to the nearest post offices to Chineham.
- 208
- Chineham has a large shopping centre serving a large area. We have no banks, no ATMs & so a Post Office is essential to the needs of all the community.
- 209 no
- 210 The queues in the town post office and the current covid 19 situation means I don't use the post office as much as I used to. We desperately need one back in chineham
- 211 Please include a coffee shop in the Post Office too.
- 212
- The increased footfall in the newly redeveloped Chineham Shopping Centre will ensure higher level of trade for a post office than before. Currently, all 7000+ residents of Chineham have to travel mostly by car to the nearest Post office increasing pollution and traffic congestion. These are only two significant reasons for the reinstatement of a Post Office facility in the Chineham Shopping Centre. By the way, since when have we been measuring distance from shops in KM??
- 213 The Post Office used to be a life line and I used it frequently. It is expensive to drive to other available Post Offices, is timing consuming and involves parking fees. Please may we have our own Post Office again.
- 214 Previous post office was very often busy, catchment area has grown, why would you not open again?
- 215 I always walked to the PO in Chineham. Now I have to drive because of where they are.
- 216 Post office near local shops is valued for the older generation too. There is no where to extract cash or post parcels in Chineham and since it has been shut down the town one has very long queues and Popley requires a car to get too which not all residence of Chineham have.
- 217 There definitely needs to be a local Post Office provision at Chineham Centre, especially for those who cannot drive
- 218 A post office is needed in the area for the elderly and people who do not have access to a car.
- 219 It is sorely missed and being such a big community we need a local post office near our main supermarket
- 220 It is vital to have a post office in Chineham
- 221 Please bring the post office back, it is needed
- 222 I would walk to a Post Office at Chineham, whereas now I have to go by car - yes I do have a car, but would prefer to walk
- 223 It would be very convenient
- 224 Every community needs a post office and there are sections of the community who rely heavily on such a service. If there is room for a betting shop then you can find room for a post office
- 225 Na
- 226 Chineham urgently needs a Post Office. There were always long queues at the Chineham Post Office that closed. It was always busy and elderly people cannot always travel to the other Post Offices.
- 227 At Chineham centre journeys are readily possible by foot or public transport. Such journeys to alternative locations are far harder without a car and less convenient. Further the NatWest bank was closed and then the remaining cash point withdrawn both on the basis of the Post Office and link cash point service remaining, forcing additional journeys for access to cash and banking services, particularly for those disadvantaged or with limited mobility, when the Post Office then closed.
- 228 Would be happy to see post office service within another building eg library or shop to reduce cost burden on its provision. Post office is important community asset given older generations who are less likely to use online services and label printing and need access to cash and utility services.
- 229 The post office at Chineham had to include users from Old Basing when it closed. Most times one could pop in with a parcel and be out and home in a short time travelling through the wood on an electric vehicle.
- 230 I appreciate post offices are used by persons more often than myself.

I've personally used another post office more in the last 3 months than I've used a post office in the past 3 years.