

# Chineham Post Office

Monday, January 04, 2021

# 455

Total Responses

Date Created: Wednesday, October 14, 2020

Complete Responses: 455

# Q1: How frequently did you use the Chineham Post Office before it closed?

Answered: 453 Skipped: 2

ANSWER CHOICES	RESPONSES	
Daily	1.55%	7
More than once a week	27.59%	125
More than once a month	45.92%	208
Occasionally	23.18%	105
Never	1.77%	8
TOTAL		453

## Q2: If a new Post Office was to open in Chineham which counter services would you use and how frequently

Answered: 455 Skipped: 0

	DAILY	MORE THAN ONCE A WEEK	MORE THAN ONCE A MONTH	OCCASIONALLY	NEVER	TOTAL RESPONDENTS
Cash Services, withdrawals (including pensions), deposits	1.18% 5	13.51% 57	21.56% 91	31.04% 131	33.41% 141	422
Vehicle tax renewals	0.00% 0	0.49% 2	1.95% 8	41.36% 170	56.20% 231	411
Purchase stamps, postage labels, packaging etc.	2.87% 13	15.23% 69	52.98% 240	27.81% 126	1.10% 5	453
Posting parcels, special delivery and signed for letters	2.20% 10	20.93% 95	52.20% 237	24.67% 112	0.22% 1	454
Dropping off online/telephone shopping returns	1.14% 5	12.07% 53	37.36% 164	38.50% 169	10.93% 48	439
Drop and Go parcel service	1.61% 7	11.52% 50	29.49% 128	41.01% 178	16.82% 73	434
Parcel collection	1.39% 6	7.85% 34	25.87% 112	49.88% 216	15.01% 65	433
Paying bills and topping up	0.48% 2	3.84% 16	8.15% 34	18.94% 79	68.82% 287	417
Travel services (currency, money cards, insurance)	0.46% 2	0.92% 4	7.11% 31	71.33% 311	20.18% 88	436
Insurance	0.00% 0	0.24% 1	1.90% 8	20.90% 88	76.96% 324	421
Lottery services	0.47% 2	7.26% 31	12.88% 55	27.63% 118	51.99% 222	427

## Q3: Which Post Office do you currently use and how frequently

Answered: 453 Skipped: 2

	DAILY	MORE THAN ONCE A WEEK	MORE THAN ONCE A MONTH	OCCASIONALLY	NEVER	TOTAL RESPONDENTS
Oakridge	0.00% 0	5.59% 18	16.15% 52	23.29% 75	54.97% 177	322
Shakespeare Road, Popley	0.94% 3	4.70% 15	9.72% 31	26.02% 83	59.56% 190	319
Abbey Road, Popley	0.00% 0	2.27% 7	9.71% 30	19.09% 59	68.93% 213	309
Sherfield on Loddon	0.61% 2	3.07% 10	12.58% 41	27.61% 90	56.13% 183	326
Bramley	0.00% 0	0.70% 2	2.10% 6	8.74% 25	88.46% 253	286
Basingstoke Town Centre	0.54% 2	5.63% 21	17.96% 67	50.67% 189	25.20% 94	373
Other	0.35% 1	6.03% 17	13.12% 37	20.92% 59	60.99% 172	282

## Q4: Do you have access to a car to get to the Post Office

Answered: 452 Skipped: 3

ANSWER CHOICES	RESPONSES	
Yes	88.50%	400
No	11.50%	52
TOTAL		452

## Q5: If the Post Office were to offer self service machines for postal services (postage stamps, labels, drop and go etc) at a location in the Chineham Centre how likely would you be to use this service?

Answered: 454 Skipped: 1

ANSWER CHOICES	RESPONSES	
Very likely	46.70%	212
Likely	33.48%	152
Neither likely nor unlikely	9.25%	42
Unlikely	8.59%	39
Very unlikely	1.98%	9
TOTAL		454

## Q6: How close do you live to the Chineham Centre

Answered: 453 Skipped: 2

ANSWER CHOICES	RESPONSES	
Within 500m	8.83%	40
500m - 1km	30.02%	136
1km - 3km	50.55%	229
3km -5km	9.27%	42
More than 5km	1.32%	6
TOTAL		453



## Q7: Are you mainly a personal or business user of the Post Office

Answered: 453 Skipped: 2

ANSWER CHOICES	RESPONSES	
Personal	88.96%	403
Business	2.21%	10
Both equally	8.83%	40
TOTAL		453

## Q8: To what age group do you belong

Answered: 452 Skipped: 3

ANSWER CHOICES	RESPONSES	
Under 18	0.22%	1
18-30	7.08%	32
30-40	15.49%	70
41-50	23.89%	108
51-60	21.68%	98
61-70	22.35%	101
71-80	8.63%	39
80+	0.66%	3
TOTAL		452