

Help for people in need who have to stay at home

During the coronavirus outbreak, many people have been told to self-isolate at home as they have medical conditions that could put them at risk or are over 70.

Some of these people have relatives or friends who are able to help out by dropping off shopping or prescriptions safely without coming into contact with them.

But for those who don't have anyone to support them, Basingstoke and Deane Borough Council is working closely with Hampshire County Council, Basingstoke Voluntary Action and other community organisations as part of the **Basingstoke and Deane Community Hub**.

A new **coronavirus Hampshire Helpline – Hantshelp4vulnerable** – has been set up and can be contacted on **0333 370 4000**. The helpline is available **seven days a week, from 9am to 5pm**. Vulnerable residents who need help, and do not have support from family or friends, should call the helpline to register for support.



Support for those at high risk

The NHS has written to residents with an underlying medical condition and at risk of severe illness. If you have received this letter, please follow the instructions to register for support. For more information, call 0800 0288327 or visit www.gov.uk/coronavirus-extremely-vulnerable

Support in your area

To find out more about the support available in your local area, please visit www.bvaction.org.uk/basingstoke-deane-community-hubs

Other support available

There are a number of local and national charities continuing to provide support on issues such as mental health, loneliness and domestic abuse. For more information, please visit www.basingstoke.gov.uk/covid-19-community-hub



For more information about Basingstoke and Deane Borough Council's response to COVID-19 and support available for residents and businesses, visit www.basingstoke.gov.uk/coronavirus.